



# Disability Act Information Sheet 2

# 2

# GETTING A SERVICE

## How you can get a service

Victoria has new laws about disability services in the 'Disability Act'.

These new laws are about making things better for people with a disability, like giving more choices.

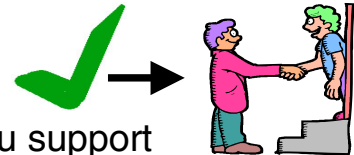


You can ask a disability service for support.



A service may give you support because they decide:

1. you have a disability.
2. that they have enough funding (\$) available to give you support
3. that you have the greatest needs (priority)

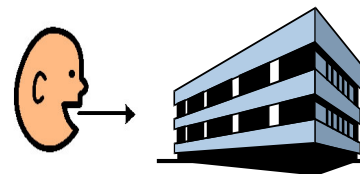


A service may also say that they can not give you a service.

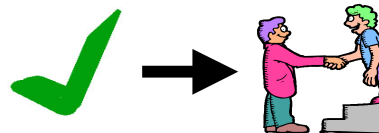


Sometimes the service may not think you have a disability.

You then can ask the government (Department of Human Services) to decide if you meet the rules of the 'Act' and have a disability.



The government may decide you fit the rules and have a disability.



Or they may say that you don't have a disability (under the law).



If you don't agree with this decision, you can ask the Victorian Civil and Administrative Tribunal (VCAT) to look at your request.

